ITCC Meeting Minutes September 13, 2017

Attendees: Dan Uetrecht, Lauren Costoplos, John Singler, Richard Dawes, Maggie Trish, Roger Weaver, Cathy Allison, Pourya Shamsi, Al Crosbie, Fred Stone, Matt Sauer, Devin Burns, Mahelet Fikru, Andreas Eckert, Nathan Twyman (for B. Flachsbart), Joel Dittmer, Maciej Zawodniok, A. Ricardo Morales

Meeting called to order at 4:01pm

- 1. Approval of minutes: Singler, unanimous
- 2. Election of Officers:
 - a. Chair- nominees: John Singler; unanimous
 - b. Vice Chair- nominees: Andreas Eckert; unanimous
 - c. Subcommittee Chair for eLearning- nominees (running for co-chair): Matt Sauer (student rep), Jeff Schramm: approved, unanimous
 - First voted on if co-chairs are acceptable for subcommittee chairs- approved, unanimous
 - d. Subcommittee Chair for Research Computing- nominees: Richard Dawes; unanimous
 - e. Subcommittee Chair for Computer Security-nominees: Daniel Tauritz; unanimous
- 3. IT Updates
 - a. CIO report, personnel, budget, projects, local issues:
 - Finalizing FY18 reductions now. 1.5 million dollar cut in the past two fiscal years.
 - Personnel:
 - BTA, posted System Support Analyst (CTS), posted
 - System Administrator (RSS-MinerFly), posted
 - HPC position- will hear back about funding from Provost in October
 - Budget:

80,000 left in GRA. GRA was taken in budget cuts which means more funds had to be taken out of IT Fee in order to cover salaries.

- New leadership- As of 9/18, IT will report to Cuba Plain. Dan met with her twice and she seems very reasonable as far as IT concerns go.
- PCQs- 4 were processed, 8 remaining are being held until Cuba is on board on 9/18.
- Working with Fred Stone to consolidate IT staff that are remaining on campus so that they can operate more efficiently.
- Duplicati- backs up desktop into google drive. Also looking into google backup and sync which may replace Duplicati in the near future.
- Looking at Google team drive. Documents are owned by people who have access. Eliminates admin problems for documents when staff leave the university. Team drive is available now. IT recommends using this for projects. Free.
- UM- administrative audit underway that impacts IT. Started the week of 9/11. Audit will also go to other campuses. Not just IT but all administration.
- CIO at UMKC retired. Associate CIO stepped up. No issues expected.
- ITMC Face to Face meeting happening next week- Sept 20th. Rushed meeting because campuses are supposed to provide drafts of strategic plans by Oct 10th.

- Email will still be used in Microsoft exchange. Going to charge for admin and staff being added to email. All campuses wanted email expanded to office 365.
- SecureAuth- moving along. Numbers are improving for people being registered verses those not registered. Regular communication is happening to those who have not registered yet.
- Replacing Intercall system with Zoom. So far, communication has only been made with those groups who were Intercall users. All campus communication will go out soon.
- WebEx is going away.
- Meeting with Student Council- 4 weeks into the semester- also with greek life
- b. CTS user support report, summer activities, back to school, CLCs
 - Busy summer
 - PLTW
 - Preventative maintenance for 101 classrooms as well as labs
 - CLCs and classrooms were imaged and ready
 - Apps Anywhere- virtualized software deployment system in 3 CLCs- monitoring that pilot. Will be expanding to allow site licensed software to students and faculty by logging into a portal. Hoping to make this available before the end of the semester.
 - Printer improvement project- partnering with Marco. Been positive.
 - Smooth opening week- even with power outage.
- c. Research support report, HPC, MinerFly-
 - HPC
 - MinerFly- Plane is ready to roll once propeller comes in and is installed- have had to do some maintenance.
- d. Security report- Google 2 factor will happen next week
- e. UM issues and initiatives:
 - Shibboleth
 - SecureAuth
 - 0365
- 4. Other business
 - a. Richard Dawes- peoplesoft errors? Dan- Due to HR 9.2 upgrade. Results of the upgrade have been problematic.
 - B. Richard Dawes- generator failure? Dan- generator worked but relies on data center.
 Generator for the main data center did not start because the batteries did not work.
 Fred Stone- Maintenance check monthly- worked fine. Proposal that batteries are replaced yearly regardless of if it passes inspection or not.

Meeting adjourned at 5:04pm- Singler